



## **T&C's**

### **Booking & Delivery Information**

Along with our full terms & conditions available at [www.beatsonsconcrete.co.uk](http://www.beatsonsconcrete.co.uk) your attention is drawn to the following points:

#### **Times**

- We aim to be on site within 1 hour of your quoted time slot
- We cannot be held responsible for late deliveries due to factors out with our control
- For 2m<sup>3</sup> and less we allow 30 minutes offload time
- For 2m<sup>3</sup> and above we allow 30 minutes offload time plus an additional 15mins per m<sup>3</sup> poured. (Pro rata)
- A waiting time charge of £1.50 per minute will be applied if offload times are exceeded.

#### **Offload**

- We no longer offer a barrow offload service
- Responsibility for ensuring concrete can be moved from the mixer to the area required, falls to you the customer.
- Please ensure you have enough labour available to handle the volume of concrete required.
- Our lorries come equipped with 2 wheelbarrows should you require use of them.

#### **Access**

- The Company assume that access will be available for delivery. The size and clearance required for our vehicles is displayed on our website and below
- It is worth noting our lorries can weigh up to 38 ton when fully loaded.
- Should you require our lorry to leave the highway a disclaimer must be signed giving our driver permission to do so.
- If access is not available, then we reserve the right to charge a cancellation fee.

#### **Cancellation Policy**

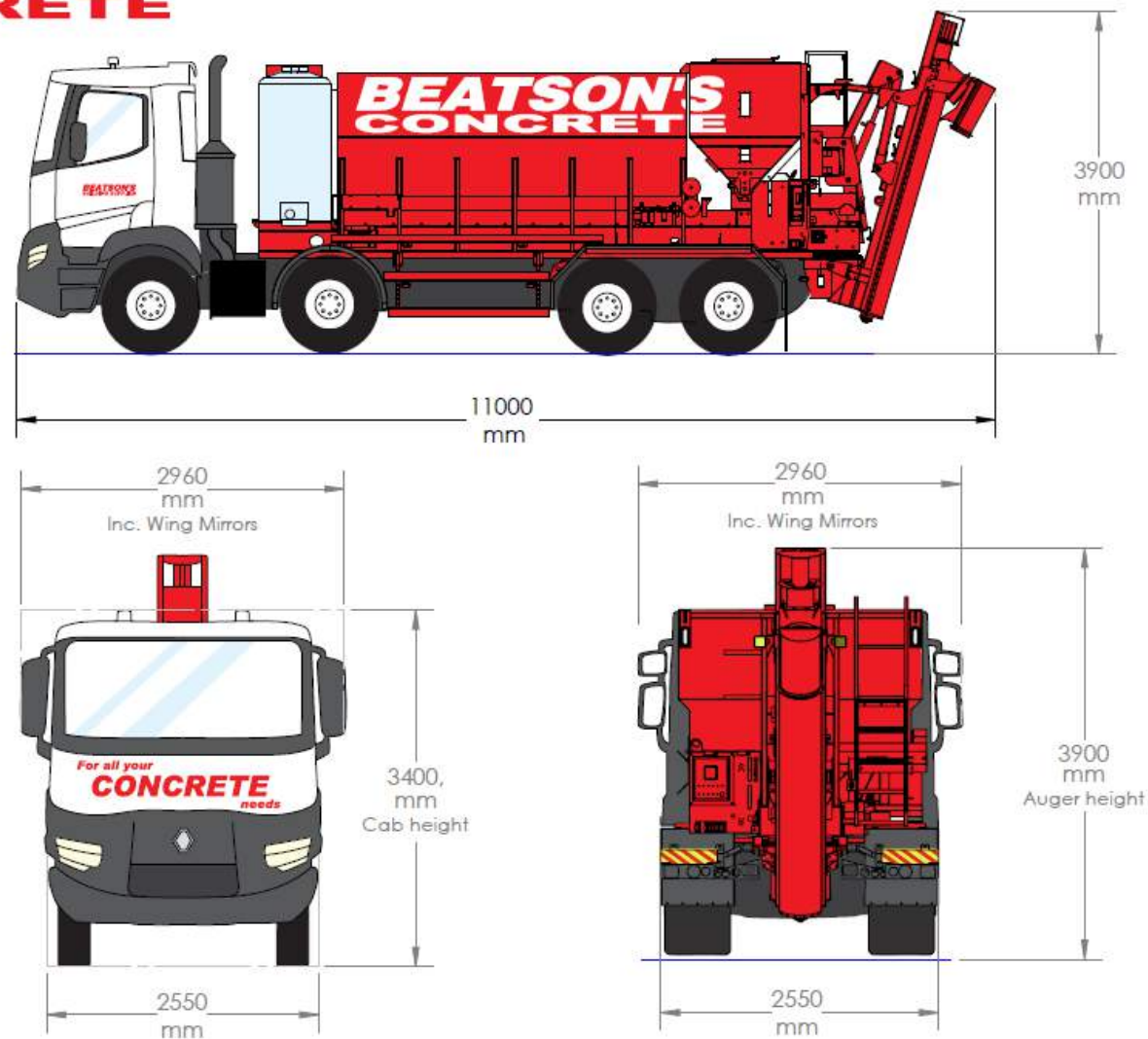
- Customers have until 3pm the day before to cancel any booked concrete
- For Monday pours, customers have until 12pm the Saturday prior to cancel any booked concrete.
- Same day cancellations will incur a charge of 50% of the concrete ordered.

#### **Payment**

- Unless you have an Active Credit account with Beatsons Building Supplies, Payment for any concrete must be made prior to delivery
- Payment would be taken for the quoted amount and your details stored on a secure system.
- Once the pour has been complete, a final invoice will be raised, any refunds or extra charges would then be applied to the payment method stored on the secure system.
- All pours are subject to a minimum 1m<sup>3</sup> charge.

**[www.beatsonsconcrete.co.uk](http://www.beatsonsconcrete.co.uk)**

**BEATSON'S  
CONCRETE**



## VEHICLE DIMENSIONS

[www.beatsonsconcrete.co.uk](http://www.beatsonsconcrete.co.uk)